

# CAREERS@

Employment and Social Development Canada/  
Service Canada



## We are hiring!

**PM-01**

**Salary: \$60, 424 to \$67, 582**

Language requirements: Bilingual

Full-time, Part-time - temporary (term), casual, seasonal, acting, deployment, secondment, permanent (indeterminate)

### **Citizen Services/Passport Officers**

Work directly with clients to provide guidance and access to federal programs and services that support Canadians.

### **Payment Service/ Program Service Officers**

Serve the public by telephone (inbound call centre) and/or process claims for Employment Insurance (EI), Canada Pension Plan (CPP) or Old Age Security (OAS) benefits.

### **National Identity Services Officers**

Serve the public by telephone (inbound call centre) regarding Social Insurance Numbers (SIN), and provide support for My Service Canada and National Student Loans Service Centre Accounts.

### **Integrity Services Officers**

Inform clients of their rights and obligations specific to the type of benefits they are receiving, and

Training will be provided for all positions. You may be given the opportunity to perform various duties within a PM-01 Officer role depending on operational needs.

## How to Apply

**Eligibility:** Canadian citizens and permanent residents who reside, or are employed, in New Brunswick, Nova Scotia, Newfoundland and Labrador, or Prince Edward Island.

**Website:** [www.jobs.gc.ca](http://www.jobs.gc.ca)

**Reference number:** CSD24J-018822-001925

**Selection process number:** 2024-CSD-EA-ATL-0033192

**Application deadline:** June 2, 2024



Scan to see full job description



Service  
Canada